



Communication Matters. **Video, Voice, Chat, & Meetings**

Communication Solutions

Every company and their employees have different communications needs, especially in today's business environment. You can leverage Cantey Tech's IaaS (Infrastructure as a Service) powered by Microsoft Teams with video, voice, and chat to meet these ever-changing technologies. All communications, no matter the form, brought to you from one piece of software. Never be tied to your desk phone again with a full mobility solution. Cantey Tech Consulting will conduct a detailed analysis of your company's internal and external communications and design a comprehensive platform that is tailored to your needs. Experiencing this process with us will help your company modernize how you do business with people no matter where they are located.

Meet Cantey Tech Consulting

Based in South Carolina, Cantey Tech Consulting provides comprehensive IT services for businesses, medical practices, legal firms, manufacturing, and schools across the country. Our experience allows us to understand your business's unique technology needs. Our expertise enables us to deliver complete solutions, responsive service, and dependable support. Rather than offering generalized products and recommendations, we take a consultative approach that prioritizes partnership. By listening to your technology needs and delivering precise solutions, we make it easier for you to focus on what matters most — your clients and their needs.

Services

- Voice
- Video Conferencing
- Chat and Instant Messaging
- Conference Calls
- Live Events
- Conference Rooms
- Reporting
- Contact Center
- Teams Collaboration
- Application Integration
- 24/7 Support

Customized Solutions. Personalized Service.

Through our consultative approach and a flat-fee pricing model, we provide comprehensive, cost-effective IT solutions that make sure your legal technology is responsive, dependable, and secure.



Voice & Phone System



Video & Meetings



Chat & Integration

Auto Attendants

Lets you create a menu system that enables external and internal callers to locate and place or transfer calls to company users or departments in your organization.

Call Queues

Lets you configure how call queues are managed for your organization: for example, set up greetings and music on hold, search for the next available call agent to handle the call, and so on.

Call Forwarding & Simultaneous Ring

Lets users set up forwarding rules so calls can go with them anywhere, or calls can be forwarded to colleagues or to voicemail.

Transfer a Call & Consultative Transfer

Lets users transfers calls to another person. Or, if they need to leave their office but want to continue the conversation, they can transfer the calls from their PC or IP phone to their cell phone.

Voicemail to Email with Transcription

When a user receives a voicemail, it is delivered to their email address with the voicemail message as an attachment. Voicemail will also be transcribed.

Long Distance Included

(2,000 minutes per line)

Video Conferencing

Make meetings more personal and encourage teamwork when you virtually meet face-to-face. Meet in any situation, whether you're calling one-on-one, delivering a sales pitch, or running a company-wide town hall.

Live Events

Hold any meeting live — large meetings, webinars, company-wide events, and presentations with up to 10,000 attendees inside or outside your organization.

Audio Conferencing

Let people join meetings on the go with a global dial-in number or contact each other directly.

Teams Conference Rooms

Start meetings on time with one-touch, experience-rich HD audio, and video systems, and share content with the room and remote participants easily.

Share Content

Share your content and collaborate easily during your meeting through seamless integration with Microsoft 365.

Create a Recording

Capture audio, video, and screen-sharing activity by recording your Teams meetings. Automatic transcription allows you to play back meetings and search for important items in the transcript.

Chat & Instant Messaging

Instant message one-to-one or with a group, or share your screen for fast-paced decision making. Customize your messages with rich text editing, tag people to call their attention, and use your favorite apps in chats.

Reduce Email Clutter

Move noisy replies and acknowledgments out of email threads and into quick chats where they belong. Easily share pictures and documents with a specific person or your entire team.

Teams and Channels

Organize your conversations, files, and apps in one place to keep your team in sync whether they are inside or outside your organization.

Communicate Anywhere

Stay connected and collaborate with your others wherever you are. Reply to specific chats from your mobile device, and customize notifications so you can be present during personal time.

Whatever your technology challenges may be, Cantey Tech Consulting is ready to deliver the customized solutions you need.

To schedule a consultation or to learn more about our all-inclusive, fixed-price IT support services, visit canteytech.com or call (843) 278-1827.

We specialize in
**communication
solutions**

for your business needs

 **cantey**
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